



Owner(s) Info

Name: _____ Additional Owner: _____

Address: _____

Phone #: _____ (cell/home/work) 2nd Phone#: _____ (cell/home/work)

Email: _____

Emergency contact name AND number: _____

(Someone we can call if we can't get a hold of you)

How did you hear about goFETCH: _____

Dog Info

Name: _____

Breed: _____ Birthday (it's ok to guess): _____

Sex (circle one): Neutered Male Intact Male Spayed Female Un-spayed Female

Medication (if any): _____

Allergies (if any): _____

Bar/Chip ID #: _____ License #: _____

Vet Info

Hospital: _____

Address: _____

Phone #: _____ Preferred Dr. (if you have one): _____

Vaccinations:

It is required that all dogs here at goFETCH are current with the following vaccinations: Bordetella, Distemper, and Rabies. We require a copy of your current shots, from your vet along with the written information below. We also strongly recommend that your dog take a monthly dose of flea and tick medicine. **If fleas and/or ticks are found on your dog, a flea bath will be administered immediately and at your expense.**

Flea/Tick Brand: _____ When last received: _____

Vaccine Expiration Date

Bordetella

Distemper

Rabies

FOR GROOMING

Has your dog been groomed before? NO YES (where)_____

Does your dog(s) have any anxieties or issues with grooming? (ex: doesn't like getting his nails trimmed, or is nervous of males groomers) _____

Does your dog have dry or sensitive skin? NO YES

Does your dog(s) have any sensitive body parts (ex: doesn't like their feet being touched) or any physical problems (ex: hip dysplasia) that the groomer should be aware of? NO YES

If YES, explain:

FOR DAYCARE (when appropriate please explain your answer or describe the situation)

Has your dog ever attended Doggie Daycare before?: _____ where? _____

Do you and your dog(s) frequent the dog park or beach? YES NO

How would you describe your dog(s) play style? Rough Very Bouncy Likes to chase
Likes to be chased Stand off-ish (but interested) Rolling around Nervous No playing
Excited, but just following and interacting with you Not interested in the other dogs, just the ball/toy

Has your dog ever had a negative experience with another dog? NO YES Describe (include the info on the other dog if possible): _____

Does your dog share well with others (toys/food/etc.): YES NO

Has your dog ever bitten another person or dog? NO YES _____

Is your dog a (circle all that apply) : Jumper Poop Eater Digger Barker Nipper
Escape Artist Nervous Afraid of _____ Ball Chaser Dog Chaser Snuggler

Have you done any prior training? NO YES (please explain) _____

What is your main reason for attending Daycare? _____



This is a contract between goFETCH and the pet(s) owner whose signature appears below (hereinafter referred to as "Owner"). This contract applies for goFETCH Pad Camp, Daycare, Grooming, and Boarding.

1. I understand goFETCH requires **written** confirmation from a DVM of immunizations against the following vaccines: Rabies, Bordetella, and Distemper. I agree that my dog(s) is currently vaccinated against these diseases, and that I will keep the vaccines current while my dog(s) is in the care of goFETCH. Proof of immunizations is required every 1-3 years for all vaccines (depending on your personal veterinarian's preference) **except Bordetella, which is required every 6 months**. I further understand that even if my dog is vaccinated for Bordetella (Kennel Cough) there is still a chance that my dog (s) can contract Kennel Cough. I agree that I will not hold goFETCH responsible if my dog (s) contracts Kennel cough.
2. I certify my dog(s) is spayed/neutered, as is required to participate in goFETCH daycare and/or boarding.
3. I grant permission to goFETCH to arrange veterinary care as they see fit; releasing goFETCH from all liabilities relating to transportation, treatment, and expense related to such veterinary care. If I cannot be reached in a timely manner, I authorize goFETCH to approve medical and/or emergency treatment as recommended by the veterinarian. I understand I am responsible for the cost of any veterinary fees and I will reimburse goFETCH for any expenses incurred.
4. I agree that if my dog is the cause of any injury or death to another animal or is the cause of damage to the property at 3434 Atlantic Ave, Long Beach, CA 90807, I shall be fully legally responsible for all costs of any such injury, death, or damage. I agree to fully reimburse goFETCH, its principals and/or employees, for any costs, losses or legal expenses incurred in the defense of any personal injury or any other claims for negligence, brought by myself or a third party arising from or related to the actions of my dog while on the premises or in the custody of goFETCH.
5. I agree that goFETCH's sole responsibility with regard to my dog(s) is to act with reasonable care. If my dog(s) gets hurt, becomes ill, injured, dies, and/or escapes while in the custody and care of goFETCH (whether such illness, injury or death is discovered while the dog is in the custody of goFETCH or afterwards) and it is determined that goFETCH acted reasonably, I shall not bring any claim, suit, or action of any kind against goFETCH arising out of the illness, injury, or death of my dog(s).
6. I certify that my dog (s) is in good health and does not have a medical condition that would preclude him/her from activities or grooming at goFETCH. I also understand that even though all play is strictly monitored by trained goFETCH staff; play can escalate, and cuts, scrapes, abrasion, etc., can occur. I understand goFETCH staff have been Pet First Aid and CPR certified and will assess and treat any wound they find on my dog(s) as well as send home a written report about the incident or wound. I will not hold goFETCH, or its staff, responsible for such injuries.
7. If my dog (s) is not picked up by the end of the business day (7 PM Monday through Friday and 5 PM Saturday and Sunday) or specific scheduled pick up time, I hereby authorize goFETCH to take whatever action it deems appropriate for the continuing care of my dog(s), including charging a late pick-up fee of \$5, 15 minutes after closing and an additional \$5 every 15 minutes after that.

OWNER INITIAL: _____

8. I will take full responsibility for PROMPT payment of fees due to goFETCH. All fees are due at pick-up. I authorize goFETCH to charge the credit card I have provided (below) if other payment is not made at time of pick-up. A 3.0 % transaction charge is added to all credit card transactions when the card is not presented for payment (if using a different card than the one on file). A \$30.00 handling fee will be charged on all returned checks. I understand that any amounts still owing to goFETCH after 30 days will be submitted for collections. A collection charge of at least 40% of the total will be incurred. A late charge of \$20.00 will be incurred after every 30 days during which the account is past due.

9. REFUNDS: All purchases made at goFETCH are final, non-refundable, and non-transferable. I understand that if my dog is either asked to leave, or no longer necessitates the services provided by goFETCH, I will not be offered a refund on any outstanding balance.

10. All numbered daycare packages are good for six months from the date of purchase. If, for any reason, you need to freeze that date at any time to make it good for longer, you must obtain written permission from a goFETCH Owner.

11. HOLIDAYS: A 50%, non-refundable, boarding deposit is required to hold a spot for any overnight holiday stay. goFETCH will only be open for daycare, by reservation only on selected holidays. A list of those holidays can be found on our website.

12. I agree that my dog(s) must complete and pass a temperament test before being permitted to regularly engage in daycare. I understand that if repeated inappropriate/aggressive behavior occurs while my dog is at daycare, boarding or grooming, my dog(s) may be asked to discontinue daycare, or complete training before returning to goFETCH. I certify that my dog(s) has never harassed or harmed any person and/or animals, and if such an event occurs after the date on this application, I will notify goFETCH personnel the next time my dog (s) participates in any service at goFETCH. I also understand that repeated acts of aggression may lead to the termination of my dog(s) stay in daycare or boarding and goFETCH does not issue refunds for any unused package days.

13. I agree that my dog (s) may be videotaped, photographed, and/or recorded while at goFETCH and these photographs or videos may be used in future goFETCH advertisement or appear on our social media, including but not exclusive to our Facebook page.

14. I understand that the terms of this contract may be changed/updated at anytime. I am responsible for checking with management regarding any changes to the contract. I also understand that I am required to abide by any future changes to the contract.

OWNER INITIAL: _____

15. Grooming Specifics: I understand that there is a set amount of time in which my dog(s) will be groomed (to be determined at the time of drop off), and if I cannot or am unable to pick up my dog(s) within 30 (thirty) minutes after the completion of my dog(s) groom, which I will be alerted of via a phone call from goFETCH, I will be charged for a day of daycare upon picking my dog(s) up.

In the case of aggressive dog(s), goFETCH reserves the right to refuse/stop grooming services at any time before or during the grooming process, and charge a \$20 handling fee for Aggressive Dogs in addition to the regular grooming charge. If the dog should bite, the owner agrees to be responsible for any and all related medical bills, recovery costs, loss of income and equipment damage to goFETCH its owners and employees.

I understand a credit card is required to be on file (below) to make a grooming appointment and that a **\$20 no-show/late cancelation fee** will be applied to that card in event of that I do not show for my scheduled appointment or I do not give at least 12 hours cancelation notice. At goFETCH we understand that sometimes there are emergency situations and we will work with you, but not on a continued basis.

If my dog has previously passed a temperament test, current on his/her vaccinations and is spayed or neutered then I understand my dog may be placed in a play room after his/her groom while waiting for me to pick them up.

Dogs with matted coats need extra attention during their grooming session. Mats left in a dogs coat can cause a dog great discomfort. Mats can be very difficult to remove, and may require the pet to be shaved or cut shorter than previously agreed upon with the groomer. When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions due to skin imperfections trapped under or in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process. There is an extra charge for de-matting and I have discussed and understand the condition of my dog(s) coat with the groomer.

Your satisfaction with your groom is important to us. If you are unhappy for any reason, and would like something adjusted, our groomer will be happy to make any adjustments **before you leave goFETCH**. Once, however, the dog leaves goFETCH, any requests to return will be treated as a new appointment and client will be charged the full grooming fee. I understand goFETCH does not offer grooming refunds after the dog has left the building

OWNER INTIALS _____

I HAVE REVIEWED THIS CONTRACT FOR ACCURACY AND UNDERSTAND THE CONTENTS AND REQUIREMENTS SET FORTH IN THE goFETCH CONTRACT. I AGREE TO ABIDE BY ALL TERMS SET FORTH IN THIS CONTRACT. IF ANY CONDITIONS/SITUATIONS CONTAINED WITHIN THIS CONTRACT CHANGE, I AGREE TO NOTIFY goFETCH IMMEDIATELY. I UNDERTAND THAT THIS IS A LEGALLY BINDING CONTRACT BETWEEN goFETCH AND MYSELF.

DATE: _____ OWNER'S SIGNATURE _____

PRINT NAME: _____

Credit Card Information (required for grooming reservations)

Name on Card: _____

Card #: _____ Expiration Date: _____ Security Code: _____